

UX Designer at gohenry

Job description: UX designer

Company: gohenry

Location: Angel, London

Reporting to: Head of Product & Design

Start date: flexible

Position: full time

Salary: dependant on experience

Experience: 3-5 years as a UX designer

Website: www.gohenry.co.uk

The company:

We're an exciting fintech app that empowers young people to take part in the digital economy. Having just recently expanded into the US, we're building a global movement with families who fiercely believe that being good with money is a vital life skill.

Operating in four locations, our small Lymington office is the base of our operations team. We have a dedicated 50-strong member services team in Farnborough, Hampshire. The main management team is based in Angel, London where there are another 50 people across, product, development, data, marketing and finance. We also have an outpost in Toronto where our US operation is run from.

The job:

After both rebranding and launching in the US last year, we are poised to make powerful advances to our product in 2019. Right now our small product team consists of a product director, product lead, UX lead and two UI designers. We are looking to increase our UX and research capacity and those who choose to join us will have the exhilarating opportunity to help shape the direction we take.

As our UX go-to, you will work alongside our other designers, product managers and marketers, and collaborate with our developers to develop aspects of our product and inch us closer to our mission and vision.

You'll have experience carrying out user research and will it to get to the bottom of what our users really need from our experience. You'll be comfortable A/B testing and running user testing sessions, speaking to user groups of kids and parents. You'll evaluate user feedback and suggest ways we can make our existing journeys better, easier, more intuitive and more fun.

You will also work closely with UI designers and front end developers to ensure your ideas make it through to production. Our dream candidate will relish researching best practices and suggesting UX and UI solutions that improve conversions and user engagement.

Must-have skills:

- A Bachelors in design or equivalent exp in UX or Interactive design
- Expert level skills in Sketch, Invision and Adobe (photoshop, illustrator)
- Experience working within a consumer business
- Able to apply your skills across our website, mobile and web apps to create a cohesive product experience. There is a lot of scope for variety and creativity.
- Experience working in Agile or Lean product team
- Ability to meet deadlines and turn around work in a timely manner
- Ability to digest a brief and create content that meets the specs

Nice-to-have skills:

- An understanding of coding would be useful, but the ability to code is not required
- Experience working within fintech or e-commerce specifically

You will personally be:

- Not necessarily a kid, but definitely a whiz. We're a very diverse workforce and actively encourage all ages and backgrounds to apply. (Legal working ages, that is.)
- Positive, passionate and proud of your work
- A resourceful self-starter who takes initiative and relishes a chance to problem-solve
- Someone who constantly seeks to learn about new tech and evolve the work you create
- Able to take feedback, but also able to justify creative decisions and stand your ground. You should also be able to convey your ideas well: both written and verbally

Perks & Pointy details:

- Competitive salary, working full time hours
- Workplace pension scheme
- 25 days paid holiday a year
- Working in the heart of central/east London (the lunch options are unsurpassed)
- You'll get a perkbox account, with perks including:
 - Free mobile phone insurance
 - A free Caffé Nero hot drink each month
 - Discounted cinema tickets
 - Exclusive pricing on Apple products
 - Loads of lifestyle perks from gym discounts, massages, spas, beauty and more
- Training opportunities to further develop your craft
- A birthday lie-in and flexible working arrangements (within reason - tailored hours and working from home). We don't want to brag, but we also throw a mean summer party.

About us:

Good habits start young. So why is money management so often postponed until the age of 18?

Five years ago, our founders began with that question and finished with gohenry: an app and debit card for kids aged between 6 and 18.

Our innovative app empowers young people to learn and take charge of their own spending and saving, while the app's parent version allows mum and dad to guide kids through the early stages of digital finance.

Our overall mission? To make millions of kids good with money.

We Are:

- A young, fast-moving company with a passion for creating cool stuff and developing a product that genuinely value-adds to our audience's lives
- Ranked 8th on TechTrack's fastest growing UK companies in 2018
- In the throes of celebrating a recent £6 million crowdfund raise
- Planning a universe of flash-hot projects, from exciting brand partnerships to groundbreaking tech implementations
- A diverse office that prides itself on its people and mission

If we sound like what you're into, please send your CV (and if applicable, a link to your website) to working@gohenry.co.uk